



Meeting Minutes - MDRAO ETA Chapter

<u>Date:</u> Tuesday, October 9, 2018 <u>Location:</u> K-Bro Linen, Mississauga

The M.D.R.O. - ETA Chapter Minutes Chapter meeting:

The ETA Chapter conducted their first meeting this membership year on October 9, 2018 at the K- Bro Linen, with an educational tour of the K-Bro Linen Plant in Mississauga, Ontario. The meeting was well attended. Thanks to Denise Bosnjak and Tamiza Samji from the Provincial group for joining us. The members were divided into two groups; Azina Brahima and Kevin Stephenson conducted the facility tour with one group each. The tour included all the linen processing steps from receiving to sorting to washing, folding and their sterilization area to delivery section. It is a very well controlled and systematic processes. Employees in the facility have their own assignments and follow dress code protocols. Special thanks to the K-bro linen team- Rob Nightingale, Azina Brahima, Judy Pryce and Kevin Stephenson for sponsoring the day's event.







The meeting started with the introduction of the new chapter executive made by Pablo Ramiro - president, Jocelyn Samson – vice president, Louis Konstant – secretary / treasurer and Garry Bassi – education. Rohan Jagasar the past president.





Financial updates were discussed and future meetings were also announced. A half day educational session sometime in the spring was discussed to add for the future meetings, in order to get most of the members to attend it will be held on a Saturday morning.

Upcoming Constitutional changes were discussed by Garry Bassi who is the ETA chapter representative along with the discussion of the new guideline presented by the chapter development.

Meeting adjourned at 8:00pm.





Chapter certificates will be handed out to all members who attended the meeting.

Next meeting / Christmas dinner will be held in Mandarin Buffet Restaurant on December 11, 2018 (5 - 7pm).

A new invite will follow.

















Provincial Updates :





ETA Chapter Representative & Director of Education Report for ETA Chapter Meeting October 9th 2018

Garry discussed some of the topics which were discussed at the executive committee in September.

Garry introduced the executives of the Committee.

Garry mentioned carefully that these were all preliminary discussions and the executives brainstormed around different topics such as:

- 1) The name for the Conference in 2019
- 2) The theme for the conference being innovation and the vision for the executive committee to bring new innovative workshops into the conference
- 3) The agenda for the conference
- 4) The possibility of sending surveys out to members to get their feedback on how they feel about membership, what they like about being a member, what things we could do better for our members, and any feedback. The possibility of offering an incentive of some sort for those who participate in the survey was discussed, and ideas such being entered into a draw to win a prize (free registration to the conference) were discussed.

Some of the members suggested that the survey results should be sent to each individual chapter to analyze before submitting to the MDRAO Office.

- 5) Stipends discussions was held around 20% and 10% rebates. Not yet confirmed as to how that would look but there may be some changes coming.
- 6) Chapter Development responsibilities Not yet confirmed as to how that would look but there may be some changes coming, Education is a key component of chapter meetings and we are trying to fit in an educational presentation at each meeting.

Members felt that the tour itself was educational enough and this would meet the needs of any educational requirements at a chapter meeting

7) Non Members being sent to conferences – Discussions were held around limiting only members to be sent to conferences and building a set of criteria which can be standardized across all chapters

Members commented that this was a good idea. Some members mentioned that it is hard to get their friends to join if there is no incentive of being sent to the conference.

8) Non-members attending chapter meetings – Discussions were held around limiting non-members to only 1 free chapter meeting before charging them for any consecutive meetings thereafter or offering them a membership package.

Some members thought that there is no harm in allowing non-members to attend as it allows them to get an appetite for what's in store if they sign up and one meeting may not be enough.

9) Only Chapter Members will be sent to Conference – Chapter funds shall not be used to send executives Members felt that with all the voluntary hours and support the executives lend themselves to in terms of developing the chapter that they feel this is unreasonable and that limiting the fund to be used on only sending members would not lend it-self to any support for those chapter members when they attend. Members look to their leaders for introductions and networking and for support when clarity around topics / subjects is required and feel having their executives at the conference promotes good team spirit.





MDRAO ETA Chapter Meeting K-Bro Mississauga, Ontario October 9, 2018

		October 3, 2018	
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